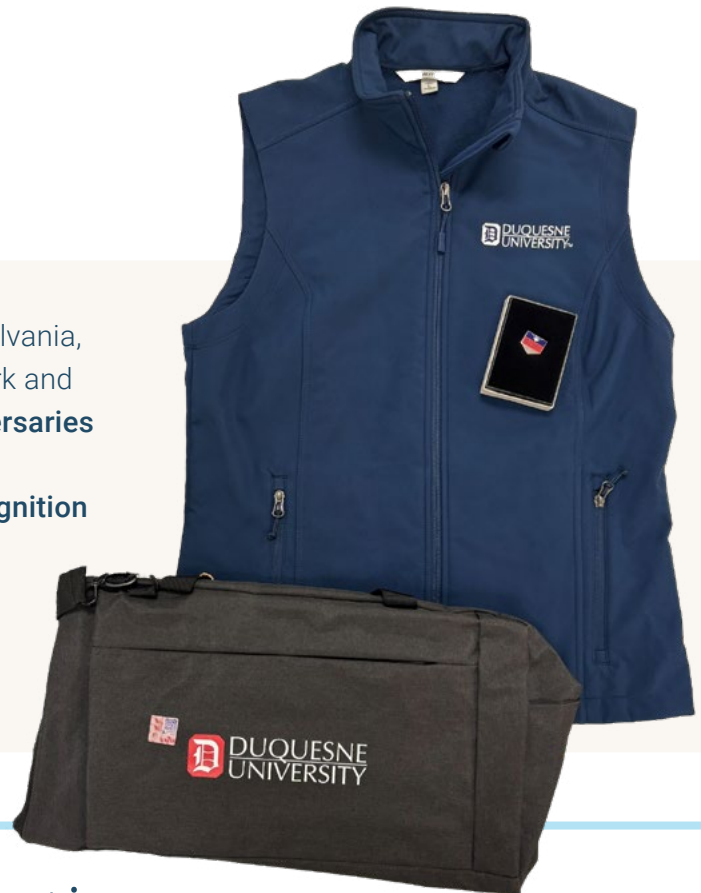


# Duquesne University Milestone Award Program

CELEBRATING STAFF ACHIEVEMENTS WITH FOLLETT



Duquesne University, based in Pittsburgh, Pennsylvania, has a strong tradition of recognizing the hard work and dedication of its staff. To honor **milestone anniversaries** celebrated in five-year increments, the university partnered with Follett to deliver **high-quality recognition gifts** that reflected its values and reinforced staff engagement and loyalty.

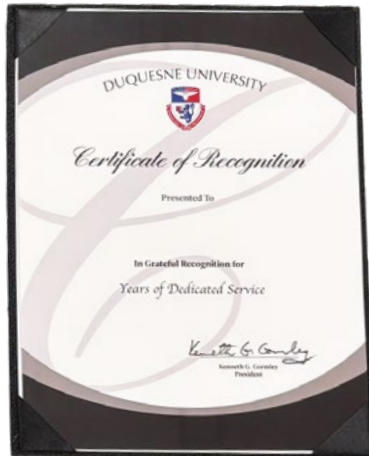
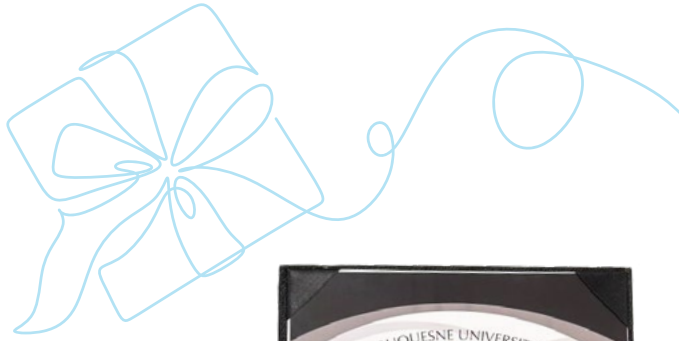


## Goal

The project *aimed to honor 250 staff members* with thoughtfully selected milestone awards, ensuring the program *remained within budget while delivering all items on time*.

## Solution

Follett coordinated with Duquesne's Employee Engagement and Relations team to understand specific needs and ensure a seamless process. The collaboration resulted in a **comprehensive curated selection of gifts** such as writing portfolios, leather wallets, crystal frames, fleece vests, and recycled PET duffels. Despite tight timelines and multiple vendors, the program was executed efficiently, with all items **delivered on schedule** and **within the university's budgetary requirements**.



## Results

All 250 awards were **delivered on time within budget**, and the program generated over \$14,000 in sales for the campus store, demonstrating Follett's ability to drive value beyond its regular assortment. Staff members praised the quality of the gifts as well as the **seamless delivery process**, reflecting positively on Duquesne's culture of recognition.

“



“Duquesne University's Milestone Award program honors the dedication and contributions of our hardworking staff. This meaningful recognition is made possible through our valued partnership with the Follett management team, whose collaboration, expertise in product selection, and seamless delivery are deeply appreciated.”

—  
**Terry Karwoski**

*Employee Engagement &  
Relations Coach, Duquesne  
University*

## Impact Highlights

The program strengthened staff appreciation through thoughtfully selected milestone awards, **reinforcing Duquesne's dedication to recognition and engagement**. The success of this initiative demonstrated Follett's commitment to delivering tailored solutions for campus needs.

This project exemplifies Follett's ability to provide tailored, high-quality solutions that celebrate institutional achievements and strengthen campus engagement.